



INFORMATIONAL MEMO

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DIVISION AND OFFICE: OFFICE OF COMMUNITY LIVING, BENEFITS AND SERVICES MANAGEMENT DIVISION

PROGRAM AREA: PARTICIPANT DIRECTED PROGRAMS; IN-HOME SUPPORT SERVICES

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HCPF Memo Series can be accessed online: <https://www.colorado.gov/hcpf/memo-series>

Purpose and Audience:

The purpose of this Informational Memo is to inform Case Managers and Provider Agencies of an updated Frequently Asked Questions (FAQ) for In-Home Support Services (IHSS).

Information:

The rules regarding In-Home Support Services (IHSS) were approved by the Medical Services Board on March 9, 2018 and became effective on April 30, 2018. Following the rule change, several trainings were held for Case Managers and Provider Agencies.

This FAQ has been updated to incorporate questions related to the rule change. In addition, there are clarifications to policies and procedures regarding the implementation and administration of IHSS.

This document and other IHSS resources and information can be found at <https://www.colorado.gov/hcpf/in-home-support-services>

Attachment(s):

In-Home Support Services (IHSS) FAQs for Case Managers & Provider Agencies

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